

Personal and financial profile

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PRIVATE AND CONFIDENTIAL		
Name client 1		
Name client 2		
Adviser		
Date		
FSG version date	Client 1:	Client 2:
Date FSG provided	Client 1:	Client 2:

WARNING - IMPORTANT NOTICE FOR YOU

Before making any recommendations to you, your adviser must have reasonable grounds on which to base those recommendations. This requires your adviser to ask you about your objectives, financial situation and particular needs. This form is designed to gather that information. You are not obliged to provide all information requested, however, failure to supply full and accurate information may result in inappropriate advice or the wrong advice being provided. If you are unsure of the answer to any question, please leave it blank until you have discussed it with your adviser. Adviser: please ensure all sections of the fact find are completed. Do not leave any sections blank. If a question is not answered because the topic is not in scope, indicate as such on that page. If a question is relevant to the scope, and information has not been provided, explain why on the scope sub-advice pages.

Reason for seeking advice

Your purpose for seeking advice

What are your reasons for seeking financial advice? For example, are you going through a life event, such as starting a family or retrenchment, or planning for a future event such as retirement? You may wish to include your personal goals. For example, do you want to spend less time worrying about money and more time with your family, or would you like to be in a financial position to reduce your working hours?

Goals, needs and objectives

Record any other goals, needs and objectives that have emerged as a result of your discussions with the client, but which haven't already been captured elsewhere in the Fact Find.

□ No additional goals, needs or objectives

Advice area	Description	Target date (month/year)	Priority (Immediate, High, Medium, Low)
Cash flow Social Security Aged care			
Debt Mortgage			
Wealth creation Superannuation Retirement			
Wealth protection			
Estate planning			
Lifestyle			
Other			

Future changes to your situation

Are you aware of any future changes to your financial or personal situation that could potentially impact the advice we provide? Examples might include future study or a career change, financial assistance for children, parents that need help as they age, your own expected longevity or leaving a legacy to loved ones.

Personal details

	Client 1	Client 2
Title		
Surname		
Given names		
Preferred name		
Sex	Male Female	🗌 Male 🛛 Female
Date of birth		
Country of birth		
Marital status	□ Single □ Defacto □ Engaged □ Married □ Separated □ Divorced □ Widowed	Single Defacto Engaged Married Separated Divorced Widowed
Date of marriage		
Australian tax resident	Yes No	🗌 Yes 🗌 No
Have you previously seen an adviser?	Yes No	🗌 Yes 🗌 No
Why did you choose us?	Recommendation from friend Reco Recommendation from accountant/solicito Internet site Letter Semina	
If recommended, who recommended us?		

Contact details	Client 1	Client 2
Home address		Same as Client 1 Other:
Postal address	Same as above Other:	Same as Client 1 Other:
Home phone		
Work phone		
Mobile*		
Email*		
Preferred contact	🗌 Home 🗌 Work 🗌 Mobile 🗌 Email	🗌 Home 🔲 Work 🗌 Mobile 🗌 Email
Electronic delivery options	Email CD-ROM USB None	Email CD-ROM USB None

* This information may be rquired for some product applications

Children and dependant details

□ No children or dependants

Name	Relationship	Date of birth	Dependant age until?	Living at home	Special needs? (If yes, provide details below)
				☐ Yes ☐ No	☐ Yes ☐ No
				☐ Yes ☐ No	□ Yes □ No
				☐ Yes ☐ No	□ Yes □ No
				☐ Yes ☐ No	□ Yes □ No

Health details

	Client 1	Client 2
What is your current state of health?	Excellent Good Average Poor	Excellent Good Average Poor
Smoker	🗌 Yes 🗌 No	🗌 Yes 🗌 No
Do you have private health insurance?	🗌 Yes 🗌 No	🗌 Yes 🗌 No

Interests / Hobbies

	Client 1	Client 2
Eg golf, football, arts, literature, etc		

Additional information		

Employment details

	Client 1
Occupation	
Job title	
Employer	
Status	Employed F/T Employed P/T Employed Casual Self Employed Contractor Home Duties Not working (ill health) Retired Unemployed Other: Self Employed
Employment start date	
Employment cease date	
Leave entitlements (days)	Annual leave: Long service: Sick leave:
Is there likely to be a change in employment status?	□ No □ Yes, provide details:
	Client 2
Occupation	
Job title	
Employer	
Status	Employed F/T Employed P/T Employed Casual Self Employed Contractor Home Duties Not working (ill health) Retired Unemployed Other: Self Employed
Employment start date	
Employment start date Employment cease date	
	Annual leave: Long service: Sick leave:

Additional information		

Other professional advisers

Service	Name	Company	Contact details
Accountant			
Solicitor			
Stockbroker			

Associated structures

Do you have any of the following structures?

	Client 1		Client 2	
Self-managed superannuation fund (SMSF)	🗌 Yes	🗌 No	🗌 Yes	🗌 No
Company structure	🗌 Yes	🗌 No	🗌 Yes	🗌 No
Trust structure	🗌 Yes	🗌 No	🗌 Yes	🗌 No
Business entity	🗌 Yes	🗌 No	🗌 Yes	🗌 No

Additional information

Income details

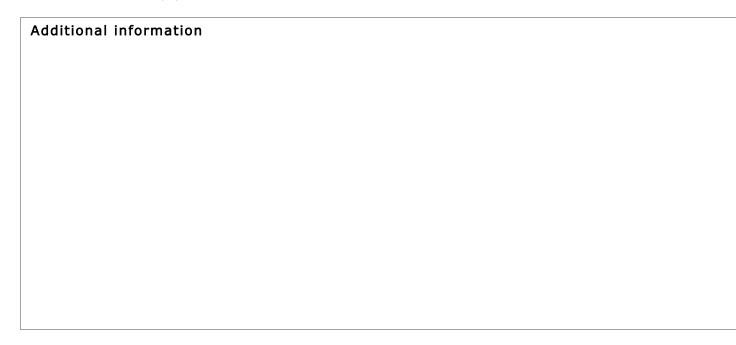
	Client 1 (gross pa)	Client 2 (gross pa)
Salary/Wages	\$	\$
Centrelink/DVA payments (provide details below)	\$	\$
Interest income	\$	\$
Rental income	\$	\$
Dividends	\$	\$
Pension/Annuity income	\$	\$
Overseas pension/Annuity income	\$	\$
Maintenance income	\$	\$
Non-taxable income	\$	\$
Business income	\$	\$
Other taxable income Please specify:	\$	\$
Other taxable income <i>Please specify:</i>	\$	\$
Other taxable income Please specify:	\$	\$
TOTAL INCOME (per annum)	\$	\$
Is any income expected to change significantly in the future? <i>(If yes, provide details below)</i>	🗌 Yes 🗌 No	🗌 Yes 🗌 No

Additional information

Centrelink/DVA payments

	Client 1	Client 2
Do you currently receive a payment from Centrelink or Department of Veterans' Affairs (DVA)?	🗌 Yes 🔲 No	🗌 Yes 🔲 No
If no, and you are of Age/DVA service pension age, would you consider strategies that might enable you to qualify?	🗌 Yes 🔲 No	🗌 Yes 🔲 No
If yes, what is the payment?	 Age Pension Disability Support Pension Newstart Allowance Parenting Payment Other: 	 Age Pension Disability Support Pension Newstart Allowance Parenting Payment Other:
What is your Customer Reference Number (CRN) or Department of Veterans' Affairs (DVA) Reference Number?		
Are you renting?	🗌 Yes 🗌 No	🗌 Yes 🗌 No
Are you registered for the Pension Bonus Scheme?*	☐ Yes, date: ☐ No	☐ Yes, date: ☐ No
Have you gifted assets in the last 5 years?	☐ Yes <i>(provide details below)</i> ☐ No	☐ Yes <i>(provide details below)</i> ☐ No
Are you registered for the Commonwealth Seniors Health Care Card?	🗌 Yes 🗌 No	🗌 Yes 🗌 No

* The Pension Bonus Scheme has closed to new entrants however those who have registered for the scheme can still accrue entitlement and receive a payment.



Expenditure details

If you would like to complete a more detailed budget, we recommend MoneySmart's Budget Planner which is available at <u>www.moneysmart.gov.au</u>. Using the Excel version does not require you to sign up to MoneySmart.

	Client/s (per annum)
Household expenses eg. food, clothing, entertainment, rates, fuel, services, recreation, transport, medical, etc.	\$
Loan repayments - Home	\$
- Personal	\$
- Other	\$
Credit card repayments	\$
General insurance premiums (eg home/contents, car, private health, etc)	\$
Personal insurance premiums (eg life, TPD, trauma, income protection, etc)	\$
Other expenses Please specify:	\$
Other expenses Please specify:	\$
Other expenses Please specify:	\$
TOTAL EXPENSES (per annum)	\$

Savings capacity

Complete this section if you haven't completed the income and expenditure details above.

	Client 1	Client 2
Are you able to save any money from your current income?	Yes No	🗌 Yes 🗌 No
If yes, how much are you able to save?	 \$ per fortnight per month per annum 	 \$ per fortnight per month per annum

Future capital spending and emergency fund requirements

Description	Likely date	Amount
		\$
		\$
		\$
		\$
Emergency fund requirements		\$

Lifestyle asset details

These are assets that generally do not produce income.

Details attached

Description	Owner	Purchase	date	Purchase	price	Current	value	Centrelink value	Associated liability	Comments
Home				\$		\$		\$		
Home contents				\$		\$		\$		
Motor vehicle/s				\$		\$		\$		
				\$		\$		\$		
				\$		\$		\$		
				\$		\$		\$		
TOTAL						\$		\$		

Investment asset details

Exclude the value of your superannuation and/or pension holdings as these can be inserted on the next page.

No existing investment assets

Details attached

Investment type/name	Owner	Purchase date	Purchase price	No. units/ shares		Income reinvested	Associated liability	Maturity date	Retain?
			\$	\$	%	□Yes □No			□Yes □No
			\$	\$	%	□Yes □No			□Yes □No
			\$	\$	%	□Yes □No			□Yes □No
			\$	\$	%	□Yes □No			□Yes □No
			\$	\$	%	□Yes □No			□Yes □No
			\$	\$	%	□Yes □No			□Yes □No
			\$	\$	%	□Yes □No			□Yes □No
			\$	\$	%	□Yes □No			□Yes □No
TOTAL				\$					

Superannuation, pension and annuity details

□ No existing holdings □ Details attached

Fund name	Owner	Current value	Туре	Retain?
		\$	Superannuation Pension Annuity	🗌 Yes 🗌 No
		\$	Superannuation Pension Annuity	🗌 Yes 🗌 No
		\$	Superannuation Pension Annuity	🗌 Yes 🗌 No
		\$	Superannuation Pension Annuity	🗌 Yes 🗌 No
		\$	Superannuation Pension Annuity	🗌 Yes 🗌 No
		\$	Superannuation Pension Annuity	🗌 Yes 🗌 No

Liabilities details

□ No existing liabilities

Details attached

Description	Amount owing	Lender	Owner	Interest type	Interest rate	Term remaining /End date	Repayment amount	Repayment type	Comments (eg deductibility)
Home mortgage	\$			☐ Fixed ☐ Variable	%		\$ pfpmpa	P&I Interest only	
Investment loan	\$			☐ Fixed ☐ Variable	%		\$ □pf □pm □pa	P&I Interest only	
Personal loan	\$			☐ Fixed ☐ Variable	%		\$ pfpmpa	P&I Interest only	
Credit cards	\$			☐ Fixed ☐ Variable	%		\$ □pf □pm □pa	P&I Interest only	
	\$			☐ Fixed ☐ Variable	%		\$ pfpmpa	P&I Interest only	
TOTAL	\$								

Your insurance profile

Personal life insurance details

□ Out of scope \Box No existing products Details attached No. 3 No. 4 No. 1 No. 2 Policy owner Insurer Plan name \$ \$ \$ \$ Premium p.a. Insurance type and sum insured \$ \$ \$ \$ Life cover \$ \$ \$ \$ TPD cover \$ \$ \$ \$ Trauma cover \$ \$ \$ \$ Income protection \$ \$ \$ \$ Other: Life insured Waiting period Benefit period Hybrid Level □Hybrid □Level Hybrid Level □Hybrid □Level Premium structure Stepped Stepped Stepped Stepped □Any □Own □Any □Own □Any □Own □Any □Own Occupation type Benefit payment type □Indemnity □Agreed □Indemnity □Agreed □Yes □No (if no, □Yes □No (if no, □Yes □No (if no, □Yes □No (if no, Comprehensive cover provide details) provide details) provide details) provide details) Renewal date Within super? 🗌 Yes 🗌 No 🗌 Yes 🗌 No Yes 🗌 No Yes 🗌 No Start date

Additional information

Your estate planning profile

Estate planning details

Out of scope

	Client 1	Client 2
	□ No □ Yes, beneficiary name:	🗌 No 🗌 Yes, beneficiary name:
Have you nominated a beneficiary for your superannuation?	Type: Non-binding Binding, expiry:	Type: 🗌 Non-binding 🗌 Binding, expiry:
Do you have a Will?	🗌 No 🔲 Yes	🗌 No 🔲 Yes
Date of Will		
Is the Will current?	🗌 No 🔲 Yes	🗌 No 🔲 Yes
Location of Will		
Does your Will include provisions for a testamentary trust or child guardianship?	□ No □ Testamentary trust □ Child guardianship	□ No □ Testamentary trust □ Child guardianship
Executor of Will		
Beneficiary of Will		
Have you made an advance care directive?	🗌 Yes 🗌 No	🗌 Yes 🗌 No
	Client 1	Client 2
Have you granted Powers of Attorney or Powers of Guardianship?	🗌 No 🔄 Yes	🗌 No 🔲 Yes
Туре	Enduring Medical Guardianship Other:	Enduring Medical Guardianship Other:
Full legal name of Attorney/ Guardian		
Date of birth		
Residential address (not PO box)		
Occupation		

Citizenship

RI Estate Planning for Life (EPFL) program

Not participating

	Client 1	Client 2
Date of 'What's important to you' (WITY) questionnaire		
Date of 'Information that matters' (ITM) report		
Date of 'Crisis management plan' (CMP)		

Scope of advice

For all advice areas that are relevant and in scope, please ensure the sub-advice areas are completed on the following pages.

Advice area	Rele	evant / Scope	If relevant and not in scope, explain why:
Insurance (both inside		Relevant + In Scope	
and outside super –		Relevant + Not In Scope	
where applicable)		Not Relevant	
		Relevant + In Scope	
Superannuation		Relevant + Not In Scope	
		Not Relevant	
		Relevant + In Scope	
Retirement income		Relevant + Not In Scope	
		Not Relevant	
		Relevant + In Scope	
Estate planning		Relevant + Not In Scope	
		Not Relevant	
		Relevant + In Scope	
Investment		Relevant + Not In Scope	
		Not Relevant	
		Relevant + In Scope	
Cash flow management		Relevant + Not In Scope	
		Not Relevant	
		Relevant + In Scope	
Aged care		Relevant + Not In Scope	
		Not Relevant	
		Relevant + In Scope	
Social Security		Relevant + Not In Scope	
		Not Relevant	
		Relevant + In Scope	
Debt management		Relevant + Not In Scope	
		Not Relevant	

Scope of advice (continued)

Insurance

Sub-advice area	In /	' Out		If in, explain if: - will be limited, - any products are excluded, or - any information is missing	If out, explain: - reason for scoping out
Life		In	Out		
TPD		In	Out		
Income protection		In	Out		
Trauma		In	Out		
Business insurance		In	Out		
		In	Out		
		In	Out		

Superannuation

Sub-advice area	In /	′ Out		If in, explain if: - will be limited, - any products are excluded, or - any information is missing	If out, explain: - reason for scoping out
Contributions		In	Out		
Platform review		In	Out		
Portfolio review		In	Out		
SMSF		In	Out		
		In	Out		

Retirement income

Sub-advice area	In /	n / Out			If in, explain if: - will be limited, - any products are excluded, or - any information is missing	If out, explain: - reason for scoping out
Income streams		In		Out		
Existing platform review		In		Out		
Existing portfolio review		In		Out		
Withdrawals		In		Out		
		In		Out		

Scope of advice (continued)

Estate planning

Sub-advice area	In /	n / Out			If in, explain if: - will be limited, - any products are excluded, or - any information is missing	If out, explain: - reason for scoping out
Super death benefit nominations		In		Out		
Insurance nominations		In		Out		
Wills		In		Out		
POA/EPOA		In		Out		
Other structures (eg testamentary trust)		In		Out		
Guardianship/health directives		In		Out		
		In		Out		
		In		Out		

Investment

Sub-advice area	In /	′ Out		If in, explain if: - will be limited, - any products are excluded, or - any information is missing	If out, explain: - reason for scoping out
Direct shares		In	Out		
Platform review		In	Out		
Portfolio review		In	Out		
		In	Out		

Cash flow management

Sub-advice area	In /	' Out		If in, explain if: - will be limited, - any products are excluded, or - any information is missing	If out, explain: - reason for scoping out
Budgeting		In	Out		
		In	Out		
		In	Out		

Aged care

Sub-advice area	In /	′ Out		If in, explain if: - will be limited, - any products are excluded, or - any information is missing	If out, explain: - reason for scoping out
Home care		In	Out		
Residential aged care		In	Out		
		In	Out		
		In	Out		

Scope of advice (continued)

Social Security

Sub-advice area	In /	′ Out		If in, explain if: - will be limited, - any products are excluded, or - any information is missing	If out, explain: - reason for scoping out
Income support payments (Centrelink/DVA)		In	Out		
Concession cards		In	Out		
		In	Out		
		In	Out		

Debt management

Sub-advice area	In /	′ Out		If in, explain if: - will be limited, - any products are excluded, or - any information is missing	If out, explain: - reason for scoping out
Deductible debt		In	Out		
Non-deductible debt		In	Out		
		In	Out		
		In	Out		

Your client profile

Vulnerable clients

	Client 1		Client 2	
	🗌 No	Yes (provide details below)	🗌 No	Yes (provide details below)
Is the client vulnerable?	 Does r Exhibi blindness Exhibi dementia) Has so Attorney, Finance 	age 85* not understand English ts a physical disability (eg and/or hearing impairment) ts a mental impairment (eg omeone acting as a Power of trustee or guardian trustee or guardian cial abuse (please specify below):	 Does Exhibit blindness Exhibit dementia Has s Attorney, Finan 	age 85* not understand English bits a physical disability (eg s and/or hearing impairment) bits a mental impairment (eg a) someone acting as a Power of trustee or guardian incial abuse r (<i>please specify below</i>):
Comments (record details of your assessment of the client's vulnerability status)				

* Reaching age 85 does not automatically make a client vulnerable. Your reasoning for whether a person over age 85 is vulnerable or not needs to be outlined above.

Additional information

Client 1	Client 2

Politically exposed persons (PEP)

	Client 1	Client 2
Is the client a politically exposed person?	□ No □ Yes (provide details below)	No Yes (provide details below)
Date of PEP review		
PEP category	Domestic PEPForeign PEP	Domestic PEPForeign PEP
PEP type	 PEP PEP associate PEP close family PEP related entity Legal entity associated with PEP 	 PEP PEP associate PEP close family PEP related entity Legal entity associated with PEP
PEP position		

Superannuation fund details

Out of scope

□ No existing products □ Statement attached

	No. 1	No. 2	No. 3
Owner			
Superannuation fund name			
Is it a self-managed fund?	🗌 Yes 🗌 No	🗌 Yes 🗌 No	🗌 Yes 🗌 No
Tax components			
Taxable – taxed element	\$	\$	\$
Taxable – untaxed element	\$	\$	\$
Tax free	\$	\$	\$
Preservation			
Preserved amount	\$	\$	\$
Restricted non-preserved	\$	\$	\$
Unrestricted non-preserved	\$	\$	\$
Total balance			
Contributions			
Employer	☐ Minimum SG ☐ Other:	Minimum SG Other:	Minimum SG Other:
Salary sacrifice	\$ pa	\$ pa	\$ pa
Non-concessional	\$ pa	\$ pa	\$ pa
Other concessional	\$ pa	\$ pa	\$ pa
Insurance			
Plan name			
Life cover	\$	\$	\$
TPD cover	\$	\$	\$
Salary continuance	\$	\$	\$
Insurance premium	\$ pa	\$ pa	\$ pa
Continuance option	🗌 Yes 🗌 No	🗌 Yes 🗌 No	🗌 Yes 🗌 No
Fees payable			
Exit fee	🗌 No 🗌 Yes:	🗆 No 🛛 Yes:	🗆 No 🗌 Yes:
Beneficiary	Binding Nominated None	Binding Nominated None	Binding Nominated None
Client wishes to retain?	🗌 Yes 🗌 No	🗌 Yes 🗌 No	🗌 Yes 🗌 No

Superannuation fund details

Superannuation contribution history

Note: this secton is required when providing superannuation advice and insurance advice in super.

Out of scope	🗌 No contributions 🗌	Statement attached
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Recipient	Contribution date or period	Contribution cap	Source	Amount and frequency
		 Concessional Non-concessional CGT None 	 Employer Salary sacrifice Personal deductible Spouse Other: 	\$ One-off Monthly Yearly Other:
		 Concessional Non-concessional CGT None 	 Employer Salary sacrifice Personal deductible Spouse Other: 	\$ One-off Monthly Yearly Other:
		Concessional Non-concessional CGT None	 Employer Salary sacrifice Personal deductible Spouse Other: 	\$ One-off Monthly Yearly Other:
		 Concessional Non-concessional CGT None 	 Employer Salary sacrifice Personal deductible Spouse Other: 	\$ One-off Monthly Yearly Other:
		 Concessional Non-concessional CGT None 	 Employer Salary sacrifice Personal deductible Spouse Other: 	\$ One-off Monthly Yearly Other:
		 Concessional Non-concessional CGT None 	 Employer Salary sacrifice Personal deductible Spouse Other: 	\$ One-off Monthly Yearly Other:

You should maintain a record of contributions as long as necessary until a three-year period elapses without the client having exceeded their annual non-concessional cap.

Superannuation lump sum payment history

□ Out of scope □ No payments □ Statement attached

Recipient	Taxable (untaxed amount)	Tax free	Total payment
	\$ \$	\$	\$

Pension/annuity details

□ Out of scope □ No existing products □ Statement attached

	No. 1	No. 2	No. 3
Owner			
Pension type	 Allocated Pension TAP Lifetime Fixed term Account based pension 	 Allocated Pension TAP Lifetime Fixed term Account based pension 	 Allocated Pension TAP Lifetime Fixed term Account based pension
Provider			
Within super?	Yes No	🗌 Yes 🗌 No	🗌 Yes 🗌 No
Date commenced			
Transition to retirement	Yes No	🗌 Yes 🗌 No	🗌 Yes 🗌 No
Complying	Yes No	🗌 Yes 🗌 No	🗌 Yes 🗌 No
Beneficiaries			
Reversionary	🗌 Yes 🗌 No	🗌 Yes 🗌 No	🗌 Yes 🗌 No
Beneficiary name			
Nomination type	 Trustee discretion Non-lapsing binding Lapsing binding Ordinary binding 	 Trustee discretion Non-lapsing binding Lapsing binding Ordinary binding 	 Trustee discretion Non-lapsing binding Lapsing binding Ordinary binding
Values			
Purchase price	\$	\$	\$
Tax free %	%	%	%
Pension balance	\$	\$	\$
Payment (gross)	\$ pa	\$ pa	\$ pa
Payment indexation			
Tax deductible %	%	%	%
Centrelink deductible	\$ pa	\$ pa	\$ pa
Lifetime or term			
Term at purchase			
Guarantee period			
Residual capital value			
Tax deductible amt.	\$	\$	\$
Exit fee	□ No □ Yes: \$	🗌 No 🔲 Yes: \$	□ No □ Yes: \$
Client wishes to retain?	🗌 Yes 🗌 No	🗌 Yes 🗌 No	🗌 Yes 🗌 No

Personal risk insurance analysis

Insurance analysis

□ Out of scope □ Information attached

In the event of death	Client 1	Client 2
Total liabilities to be paid out (eg. mortgage, etc)	\$	\$
Amount of funds for children/s education expenses	\$	\$
Gross income to be replaced	\$ pa	\$ pa
How many years do you want that income to be replaced?		
Amount of funds for funeral expenses	\$	\$
Amount of funds for emergencies	\$	\$
Other requirements	\$	\$

In the event of total and permanent disability	Client 1	Client 2
Total liabilities to be paid out (eg. mortgage, etc)	\$	\$
Amount of funds for children/s education expenses	\$	\$
Gross income to be replaced	\$ pa	\$ pa
How many years do you want that income to be replaced?		
Amount of funds for medical expenses	\$	\$
Amount of funds for modifications to the home	\$	\$
Amount of funds for emergencies	\$	\$
Other requirements	\$	\$

In the event of critical illness or a major trauma	Client 1	Client 2
Total liabilities to be paid out (eg. mortgage, etc)	\$	\$
Amount needed for medical expenses	\$	\$
Gross income to be replaced	\$ pa	\$ pa
How many years do you want that income to be replaced?		
Other requirements	\$	\$

In the event of serious illness or injury (for the purpose of income protection)	Client 1		Client 2	
Amount of gross income to cover	\$	ра	\$	ра

Personal risk insurance analysis

Underwriting considerations

	Client 1	Client 2
Height and weight		
Do you have any current or previous medical conditions which may impact your ability to be covered under an insurance policy? (If yes, provide details eg type of cancer, type of heart attack).	☐ Yes ☐ No	☐ Yes ☐ No
Are you taking or have you been on any prescribed medication? (If yes, provide details eg description, condition, frequency and dosage).		☐ Yes ☐ No
Does your family have a history of medical conditions which may impact your ability to be insured?	🗌 Yes 🗌 No	🗌 Yes 🗌 No
Have you had any previous insurance claims (income protection, workers compensation etc)?	🗌 Yes 🗌 No	🗌 Yes 🗌 No
Do you have any intention of engaging in hazardous activities (eg scuba diving, sky diving, car racing etc)	🗌 Yes 🗌 No	🗌 Yes 🗌 No

Additional information

Termination payments

Out of scope State	ment attached	
	Client 1	Client 2
Date employment commenced		
Date employment terminated		
Reason for termination	 Retirement Genuine redundancy Early retirement scheme Other: 	 Retirement Genuine redundancy Early retirement scheme Other:
Employee type	 Associated Non associated 	 Associated Non associated
Unused annual leave	\$	\$
Unused long service leave	\$	\$
Redundancy tax-free amount	\$	\$
ETP tax-free amount*	\$	\$
ETP taxable amount^	\$	\$
Have you received any other payments in relation to this termination?	□ No □ Yes (provide details below)	□ No □ Yes (provide details below)

* The tax-free component represents the invalidity and pre-July 1983 segments of an ETP.

^ A whole of income cap may apply to the taxable amount of non-excluded ETPs.

Additional information

Aged care

Out of scope

Statement attached

TIP: If you are seeking aged care advice in respect of another person, input your details in the following table. All other information in this Fact Find should relate to the aged care resident.

Full name						
Your relationship to the aged care resident						
Do you hold Power of Attorney or Guardianship for the resident?	🗌 No	🗌 Yes:	Enduring	Medical	🗌 Guardianship	Other (please specify)
Contact phone						
Contact email						
Contact address						

Current accommodation	Aged care resident	Partner
Current accommodation	 Living in own home Renting Home care package Granny flat Retirement village Aged care home Other: 	 Living in own home Renting Home care package Granny flat Retirement village Aged care home Other:
Does the resident own a family home?	🗌 No 🔲 Yes	🗌 No 🔲 Yes
Does any other person live in the family home (eg spouse, carer, dependant?)	□ No □ Yes (please provide details, inc	luding length of stay)
Do any of the following apply to the family home?		nmercial or business use ect to Equity Release Scheme I for \$ (pw / pf / pm)

Accommodation needs	Aged care resident	Partner
Accommodation needs	 No change Aged care home Other (provide details): 	 □ No change □ Aged care home □ Other (provide details):
ACAS/ACAT assessed	☐ Yes ☐ No ☐ N/a, explain why:	☐ Yes ☐ No ☐ N/a, explain why:
Aged care facility (if known)		
Date of entry		
Agreed accommodation cost	\$	\$
Refundable deposit amount	\$	\$
Daily payment amount	\$per dayApplicable interest rate%	\$per dayApplicable interest rate%

Investor risk profile

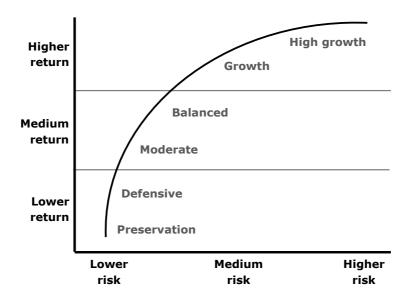
The information you provide in this questionnaire will enable us to determine your investor risk profile. We use your investor risk profile to make appropriate recommendations.

The trade-off between risk and return

Your attitude to risk is a very important factor in developing an appropriate investment strategy. Risk is the probability that 'some' of the money that you invest will reduce or that your investment will produce a return less than expected.

Generally speaking, when investing your money, there is a trade-off between risk and return. The higher the expected investment return, the higher the risk you are likely to be taking. Low expected investment returns generally means that you will be exposed to lower risks. So by taking on more risk you may be able to make more return on your investment.

The following graph represents the different investor types and the relationship between risk and return.



Your risk profile also needs to consider the time frame that you wish to invest your money. This is referred to as your `investment time horizon'.

So why doesn't everyone take risks to maximise their return on investment?

Different people are comfortable with different levels of risk. Some people are very comfortable taking high risks in return for higher expected returns. Others are prepared to accept lower expected returns because they don't like being exposed to high levels of risk.

The purpose of the questionnaire you are about to complete is to help us gain an understanding of your tolerance to risk. Understanding your tolerance to risk will help us recommend investments that have the risk and return profile that is most suitable to you.

However, it is important to note that the outcomes of this questionnaire do not replace the discussion you have with your financial adviser about your tolerance to risk, and the ability to meet your needs and objectives.

How to complete the questionnaire

To complete the questionnaire, please provide a single response to each question by ticking the box to the right of the response that best matches your own opinion. The questions include some guidance that you may wish to keep in mind when thinking about your response.

For joint investors, or members of a couple, please consider each question in light of your own situation and respond individually. Once your adviser understands your individual risk tolerances, he or she will discuss how this translates to your joint investments.

Investor risk profile questionnaire

Question 1	Client 1	Client 2	Score	Guidance
How long is the period of your investment?				
a) Less than 1 year			0	
b) 1 to 2 years			1	
c) 2 to 4 years			2	This question is designed to
d) 4 to 7 years			3	determine when you expect to need the money you are investing.
e) 7 to 10 years			4	
f) More than 10 years			5	

Question 2	Client 1	Client 2	Score	Guidance
Generally speaking, given the proposed term of your		•	would yo	ou describe your willingness to accept
financial risks (or variability in returns) in seeking hi	gher retu	rns?		

a) Not at all		0	Based on the length of time until
b) Low		3	you need your money, are you
c) Moderate		7	willing to accept the possibility of fluctuations in returns from time to
d) High		12	time to achieve a higher return over
e) Very high		15	the full term of your investment?

Question 3	Client 1	Client 2	Score	Guidance
·				

How comfortable are you with long-term investments (eg shares) that may fall in value from time to time?

a) Not at all		0	This question gauges your feelings
b) I am reasonably comfortable		5	about investments that may lose
c) I am very comfortable		10	value from time to time.

Question 4	Client 1	Client 2	Score	Guidance

How reliant will you be on income from this or these investment(s) during the investment period?

a)	I will need all my income from this investment as I have no other sources of income (eg salary or other investment income)		0	
b)	I will need most of my income from this investment		2	Over the period of the investment you have identified in question 1, to what extent will you rely on the
c)	I will need some income from this investment		5	income from this investment to
d)	I may need some income from this investment but I hope to have enough to live on from other sources		7	<i>live? That is, will you also have other sources of income that you can draw on?</i>
e)	I will not need income from this investment as I will have sufficient income from other sources		10	

SUBTOTAL (page 1)

Investor risk profile questionnaire (continued)

Question 5

		-
	0	
-		0

Client 1

Score

Guidance

Client 2

	I I I I I I I I I I I I I I I I I I I			
b)	Consistent income with security of capital		2	
c)	Steady income and some capital growth associated with limited fluctuation in capital value		4	<i>This question is designed to determine your preference in</i>
d)	A balance of income and capital growth with some fluctuation in capital value		6	<i>the balance between income and capital growth.</i>
e)	Capital growth is more important than income		8	
f)	Capital growth only with the associated greater fluctuation in capital value		10	

Question 6	Client 1	Client 2	Score	Guidance

Investment markets can go up or down in value. At what point would you feel concerned about your investment?

a) Any fall in value		0	This question is also designed to
b) A fall of 5%		3	determine your attitude to risk and
c) A fall of 10%		6	how you react to fluctuations in the capital value of your investment.
d) A fall of 20%		12	The fall in value can be over any
e) A fall of more than 25%		15	time period.

Question 7 Client 1 Client 2 Score Guidance

Assuming you were invested for the longer term and the value of your investments fell by 25% in a short period of time (eg one month), would you:

a)	Move your investments to an alternative immediately?		0	
b)	Consider moving your investments to an alternative within 3 months?		3	This question is similar to question 6, but you are asked to indicate what specific action you would take
c)	Consider moving half your investments to an alternative within 6 months?		6	if there was a significant fall in the value of your investment over a
d)	Stay invested but have some concern?		10	short period of time.
e)	Stay invested and not be concerned?		15	

SUBTOTAL (page 2)

Investor risk profile questionnaire (continued)

0		0
Ques	иоп	0

Client 1 Client 2 Score Guidance

How important to you is it that the value of your investments grows faster than inflation?

a)	Not important – I would rather protect the value of my investment		0	
b)	Slightly important – but I'm not prepared to take unnecessary risks		3	<i>Based on the period of your investment, to what extent do you</i>
c)	Fairly important – I know that I will need to take some risks to ensure my returns exceed inflation		7	want the growth in the value of your investment to exceed inflation.
d)	Very important – my priority is for these funds to grow significantly above inflation		10	

Question 9

Client 1 Client 2 Score Guidance

How would you describe your understanding of the investment markets?

a)	I have very little understanding or interest		0	
b)	I am not very familiar with investments		2	
c)	I have enough experience to understand that markets fluctuate		5	This question is designed to determine how much you know
d)	I am an experienced investor in some asset classes		8	about investment markets.
e)	I am experienced and knowledgeable about all asset classes		10	

SUBTOTAL (page 3)

TOTAL SCORE	Client 1	Client 2
Risk profile questionnaire		

Investor risk profile results

Step 1: Indicative investor type

Add the scores together from questions 1 to 9 above. Use this total score, together with the following table, to obtain an indication of your likely investor type:

Score	Likely investor type
17 or less	Preservation
18 to 35	Defensive
36 to 54	Moderate
55 to 74	Balanced
75 to 87	Growth
88 or more	High Growth

Questionnaire results	Client 1	Client 2
Estimated investor type		

Step 2: Consider investment timeframe

Using the following table, combine your indicative investor type above with your investment timeframe from question 1, step 1 above to determine an investor profile:

Time frame	Preservation	Defensive	Moderate	Balanced	Growth	High Growth
Less than 1 year	Preservation	Preservation	Preservation	Defensive	Up to Defensive*	Up to Moderate*
1 to 2 years	Preservation	Defensive	Defensive	Defensive	Up to Moderate*	Up to Balanced*
2 to 4 years	Preservation	Defensive	Moderate	Moderate	Up to Balanced	Up to Balanced
4 to 7 years	Preservation	Defensive	Moderate	Balanced	Growth	Growth
More than 7 years	Preservation	Defensive	Moderate	Balanced	Growth	High Growth

* Growth and High Growth investors with shorter term time frames need careful consideration. If questions were answered in the context of their proposed term of investment, it is unlikely that many will be classified as Growth or High Growth investors. On the other hand, some may be willing to accept higher risk, even in the shorter term.

Investment timeframe	Client 1	Client 2
Investor type and timeframe result		

Investor risk profile results (continued)

Step 3: Investor profile result

Record your investor profile from Step 2 above in the following table. Please read the risk profile descriptions on the following pages to check whether this profile represents your feelings towards risk.

	Client 1	Client 2
Questionnaire result (from above)		
Do you believe that this profile accurately represents your feelings towards risk? If no, please explain why.	☐ Yes ☐ No	☐ Yes ☐ No
AGREED RISK PROFILE (based on further discussion with adviser)		

JOINT INVESTMENTS

For jointly held investments, an appropriate risk profile will need to be determined as this may differ to your individual risk profiles. Your adviser will discuss options with you to determine an appropriate joint profile. If your joint profile differs to your individual profiles, the rationale of why the agreed profile was chosen, including any risks that were discussed, will be documented by your adviser below.

AGREED RISK PROFILE FOR JOINT INVESTMENTS	
Rationale for why this profile was chosen (if different to	
individual profiles)	

Adviser notes

Record your discussions with the client in relation to their investor risk profile below or in a file note.

Adviser: please note that the questionnaire and results do not replace the discussions you have with your client on risk, volatility and return. Instead, it provides an objective starting point for an informed discussion with your client on their needs and objectives, tolerance to risk, investment timeframe and trade-offs.

If you feel that the investor profile result may not be the most suitable owing to other factors (eg the client's circumstances or goals), then further discussion with the client may be required to agree on an appropriate profile.

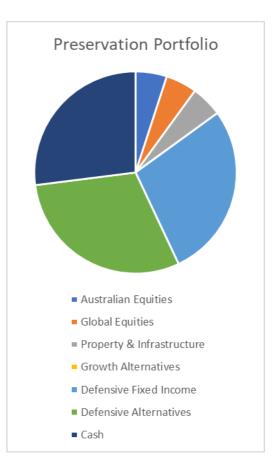
Description of risk profiles

Preservation investor

The investment objective of a Preservation investor is to maintain the current value of your investments above all other considerations. Preservation investors seek security above all else or need most of their money within a short timeframe, and they are prepared to accept low overall returns in exchange for this security.

A Preservation portfolio looks to invest around 15% in growth assets (eg equities and property) and the remainder in defensive assets (eg cash and fixed income). The figure of 15% is a general benchmark; actual allocations over time will vary around this as investment conditions change and investment managers take opportunities to improve returns.

Such a portfolio is suitable for investors with a short term investment time frame, typically less than 2 years.



Investment objectives - Preservation	
Minimum investment period	No Minimum
Returns	
Expected target return	CPI + 0.5%
Risk	
Probability of a negative return over a single year	10.9%
Expected negative years out of 20	2.2
Forecast rate of returns	
10 years (per annum)	3.4%

Asset allocation – Preservation	Target %	Minimum %	Maximum %
Defensive Fixed Income	28	0	73
Defensive Alternatives	30	0	61
Cash	27	0	100
Total defensive	85	70	100
Australian Equities	5	0	18
Global Equities	5	0	18
Property & Infrastructure	5	0	15
Growth Alternatives	0	0	10
Total growth	15	0	30

Description of risk profiles

Defensive investor

The investment objective of a Defensive investor is to place an emphasis on relatively stable returns with the potential for modest long-term growth.

A Defensive portfolio looks to invest around 30% in growth assets (eg equities and property) and the remainder in defensive assets (eg cash and fixed income). The figure of 30% is a general benchmark; actual allocations over time will vary around this as investment conditions change and investment managers take opportunities to improve returns.

This portfolio suits investors who primarily seek income with some potential for capital growth. This portfolio also suits investors seeking a low level of investment value volatility, and who are therefore willing to accept lower potential investment returns.

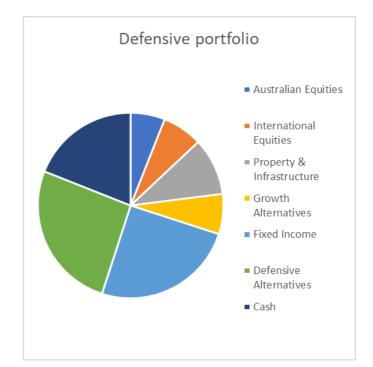
- You seek to protect your capital and are somewhat concerned when this does not occur.
- When you make a financial decision, you usually focus on the possible losses.
- You would like minimal volatility in the investment return and value of their portfolio.
- You understand that the rate of returns will reflect the defensive nature of the underlying investments.
- You may need to access cash from the portfolio in the short to medium-term.

Investment strategy and timeframe

Such a portfolio is suitable for investors with a short to medium term investment time frame. It is important to note that the value of your capital can move up and down over time, particularly in shorter time spans. Hence these investments should be considered with a minimum time frame of 3 years.

Investment objectives – Defensive	
Minimum investment period	3 years
Returns	
Expected target return	CPI + 1.5%
Risk	
Probability of a negative return over a single year	13.2%
Expected negative years out of 20	2.6
Forecast rate of returns	
10 years (per annum)	4.03%

Asset allocation – Defensive	Target %	Minimum %	Maximum %
Defensive Fixed Income	25	0	60
Defensive Alternatives	26	0	50
Cash	19	0	45
Total defensive	70	55	85
Australian Equities	6	0	35
Global Equities	7	0	35
Property & Infrastructure	10	0	30
Growth Alternatives	7	0	20
Total growth	30	15	45



Description of risk profiles

Moderate investor

The investment objective of a Moderate investor is to obtain a balance of security, income and growth with security and income ranking before growth in priority.

A Moderate portfolio looks to invest around 50% in growth assets (eg equities and property) and the remainder in defensive assets (eg cash and fixed income). The figure of 50% is a general benchmark; actual allocations over time will vary around this as investment conditions change and investment managers take opportunities to improve returns.

This portfolio suits investors who desire a modest level of capital stability but are willing to accept moderate investment value volatility in return for potential investment performance.

- Can accept the possibility of some short-term volatility in the returns and value of their portfolio.
- Understands that the rate of returns will reflect the diversified nature of the underlying investments across both growth and defensive assets.
- May need to access cash from the portfolio in the short to medium-term.



Investment strategy and timeframe

Such a portfolio is suitable for investors with a medium-term investment time frame. It is important to note that the value of your capital can move up and down over time, particularly in shorter time spans. Hence these investments should be considered with a minimum time frame of 3 years.

Investment objectives - Moderate	
Minimum investment period	3 years
Returns	
Expected target return	CPI + 2.5%
Risk	
Probability of a negative return over a single year	16.6%
Expected negative years out of 20	3.7
Forecast rate of returns	
10 years (per annum)	5.03%

Asset allocation – Moderate	Target %	Minimum %	Maximum %
Defensive Fixed Income	12	0	60
Defensive Alternatives	26	0	50
Cash	12	0	45
Total defensive	50	35	65
Australian Equities	15	10	35
Global Equities	15	5	35
Property & Infrastructure	12	0	30
Growth Alternatives	8	0	20
Total growth	50	35	65

Description of risk profiles

Balanced investor

The investment objective of a Balanced investor is to place an emphasis on longer term growth using a combination of asset classes to moderate some volatility.

A Balanced portfolio looks to invest around 70% in growth assets (eg equities and property) and the remainder in defensive assets (eg cash and fixed income). The figure of 70% is a general benchmark; actual allocations over time will vary around this as investment conditions change and investment managers take opportunities to improve returns.

This portfolio suits investors who are willing to accept higher levels of investment value volatility in return for higher potential investment performance, however some capital stability is still desired.

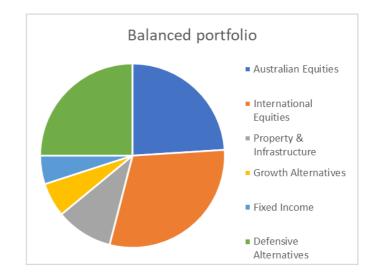
- You are accepting of moderate levels of short-term volatility in the returns and value of their portfolio.
- You are interested in taking additional risk in the pursuit of potentially higher returns over the longterm.
- You may need to access cash from the portfolio in the medium to long-term.
- You would like exposure to investments that aim to increase in value, over and above inflation – that is they 'grow in real terms'.

Investment strategy and timeframe

Such a portfolio is suitable for investors with a medium to longer term investment time frame with no need to access a large part of their investment over that time. It is important to note that the value of your capital can move up and down over time, particularly in shorter time spans. Hence these investments should be considered with a minimum time frame of 5 years.

Investment objectives - Balanced	
Minimum investment period	5 years
Returns	
Expected target return	CPI + 3.5%
Risk	
Probability of a negative return over a single year	20.3%
Expected negative years out of 20	4.1
Forecast rate of returns	
10 years (per annum)	6.51%

Asset allocation – Balanced	Target %	Minimum %	Maximum %
Defensive Fixed Income	5	0	35
Defensive Alternatives	25	0	30
Cash	0	0	20
Total defensive	30	15	45
Australian Equities	24	15	55
Global Equities	30	15	55
Property & Infrastructure	10	0	30
Growth Alternatives	6	0	20
Total growth	70	55	85



Description of risk profiles

Growth investor

The investment objective of a Growth is to place an emphasis on long term growth with a modest income stream.

A Growth portfolio looks to invest around 85% in growth assets (eg equities and property) and the remainder in defensive assets (eg cash and fixed income). The figure of 85% is a general benchmark; actual allocations over time will vary around this as investment conditions change and investment managers take opportunities to improve returns.

This portfolio suits investors who are willing to accept high levels of investment value volatility in return for high potential investment performance. The higher exposure to growth assets means that capital stability is only a minor concern.

- You understand that investment markets can and will fluctuate and that different market sectors offer different levels of risks, income and growth.
- Your investment time horizon is for the long-term of six or more years.
- When you make a financial decision, you usually focus on the possible gains.
- You are accepting of high levels of short-term volatility in the returns and value of their portfolio.
- You are interested in taking additional risk in the pursuit of potentially higher returns over the long-term.
- You have little need to access cash from the portfolio.



Investment strategy and timeframe

Such a portfolio is suitable for investors with a longterm investment time frame. It is important to note that the value of your capital can move up and down over time, particularly in shorter time spans. Hence these investments should be considered with a minimum timeframe of 6 years.

Investment objectives - Growth	
Minimum investment period	6 years
Returns	
Expected target return	CPI + 4%
Risk	
Probability of a negative return over a single year	21.8%
Expected negative years out of 20	4.4
Forecast rate of returns	
10 years (per annum)	7.15%

Asset allocation – Growth	Target %	Minimum %	Maximum %
Defensive Fixed Income	5	0	23
Defensive Alternatives	10	0	20
Cash	0	0	15
Total defensive	15	0	30
Australian Equities	30	20	60
Global Equities	33	20	60
Property & Infrastructure	12	0	30
Growth Alternatives	10	0	25
Total growth	85	70	100

Description of risk profiles

High Growth investor

The investment objective of a High Growth investor is to focus on long term growth above all considerations. A High Growth portfolio looks to invest up to 100% in growth assets (eg equities and property).

This portfolio suits investors who are willing to accept very high levels of investment value volatility to maximise potential investment performance. The 100% exposure to growth assets means that capital stability is not a consideration.

- You understand the cyclical nature of investments and accept that there will be a very high level of volatility in the value of your investments.
- You are experienced in and have a very good understanding of all major investment markets.
- Your investment time horizon is for the long-term of seven or more years.
- You are accepting of high levels of short-term volatility in the returns and value of their portfolio.
- You have no need to access cash from the portfolio.
- You place a high priority on having exposure to investments that are designed to increase in value, over and above inflation – that is they 'grow in real terms'.

Australian Equities International Equities Property & Infrastructure Growth Alternatives Fixed Income Defensive Alternatives

High Growth portfolio

Investment strategy and timeframe

Such a portfolio is suitable for investors with a long term investment time frame. It is important to note that the value of your capital can move up and down over time, particularly in shorter time spans. Hence these investments should be considered with a minimum time frame of 7 years.

Investment objectives - High Growth	
Minimum investment period	7 years
Returns	
Expected target return	CPI + 4.5%
Risk	
Probability of a negative return over a single year	23.9%
Expected negative years out of 20	4.8
Forecast rate of returns	
10 years (per annum)	7.52%

Asset allocation – High Growth	Target %	Minimum %	Maximum %
Defensive Fixed Income	0	0	10
Defensive Alternatives	0	0	10
Cash	0	0	10
Total defensive	0	0	15
Australian Equities	35	25	65
Global Equities	43	25	65
Property & Infrastructure	12	0	30
Growth Alternatives	10	0	30
Total growth	100	85	100

Investment considerations

Out of scope

Investment	Client 1	Client 2	
Are there any investments, products or financial institutions that you prefer?	□ No □ Yes, provide details:	□ No □ Yes, provide details:	
Are there any investments, products or financial institutions that you do not wish to support?	□ No □ Yes, provide details:	□ No □ Yes, provide details:	
Do you have any specific preference for investing via direct investments? (eg shares)	□ No □ Yes, provide details:	□ No □ Yes, provide details:	
Do you have any specific preference for investing via indirect investments? (eg managed funds)	□ No □ Yes, provide details:	□ No □ Yes, provide details:	
	Simple investment options that are low cost and give market-like returns	Simple investment options that are low cost and give market-like returns	
When considering the types of	Simple low-cost investments with some exposure to more active investments to potentially increase returns	Simple low-cost investments with some exposure to more active investments to potentially increase returns	
investments that best suit you, which of the following do you prefer?	More active investments which have greater potential to perform differently (either positively or negatively) to the market (note: higher or additional fees may apply with this option)	☐ More active investments which have greater potential to perform differently (either positively or negatively) to the market (note: higher or additional fees may apply with this option)	
	☐ I like to be actively involved in all investment choices and decisions	☐ I like to be actively involved in all investment choices and decisions	
What level of involvement would you like to have in the day-to-day	I like to be kept up to date and to review and approve any investment decisions	I like to be kept up to date and to review and approve any investment decisions	
management of your funds?	I'm happy to let experts make decisions and implement changes to my portfolio for me, within an agreed profile	I'm happy to let experts make decisions and implement changes to my portfolio for me, within an agreed profile	
Do any of your existing investments provide you with benefits that you utilise (eg discounted mortgage rates, gym membership)?	□ No □ Yes, provide details:	□ No □ Yes, provide details:	
Have you ever borrowed funds for investment purposes?	🗌 No 🔲 Yes	🗌 No 🔲 Yes	
Are you comfortable with the concept of borrowing money to invest in order to build long term growth?	🗌 No 📋 Yes	🗌 No 📋 Yes	

Investment considerations (continued)

Investment	Client 1	Client 2
Do you have any intention of investing in direct shares, warrants or exchange traded funds without obtaining financial advice?	🗌 No 🔲 Yes	🗌 No 🔲 Yes
Do you intend to acquire any investment assets which are not traditionally managed by financial advisers (eg direct property, artwork or collectibles)?	□ No □ Yes, provide details:	□ No □ Yes, provide details:

dditional information	

Investment product features and benefits that are important to you

Out of scope

/,	Client 1		Client 2		Why is this feature or benefit
Feature / benefit	Important	Not important	Important	Not important	important to you?
Access to wider and more diverse range of investment options (multi-manager, socially responsible investments, etc)					
Ability to spread your investments across a range of investments and / or different fund managers					
Ability to access the cheapest investment options					
Ability to access investments that are supported by rigorous research					
Ability to draw upon your investments quickly when required					
Ability to keep tax to a minimum					
Ability for you and your adviser to seamlessly implement your ongoing requirements					
Ability to have more than one roll over per year					
Access to direct equities					
Access to lower cost product					
Ability to pay advice fees from product					
Ability to have portfolio rebalanced at regular intervals					
Ability to receive statements via email					
Ability to access product details online					
Ability to nominate adviser on product					
Access to non-lapsing binding death benefit nominations (super only)					
Access to binding death benefit nominations (super only)					

Investment product features and benefits that are important to you (continued)

	Client 1 Client 2		Why is this feature or benefit		
Feature / benefit	Important	Not important	Important	Not important	important to you?
Access to a pension product equivalent (super only)					
Ability to fund insurance premiums using super balance (super only)					
Access to reversionary beneficiary nominations (pension only)					
Other:					

Additional information

Retirement considerations

Out of scope

	Client 1	Client 2
Desired retirement age/date?		
What level of income will you require (today's \$)?	\$ pa	\$ pa
At what age would you accept a reduction of income?		
What would be the new level of income from this age?	\$ pa	\$ pa
How long do you require your income to last?		
Do you intend to work part-time in retirement? If yes, how much do you think you will earn?	☐ Yes ☐ No \$ pa	□ Yes □ No \$ pa
Would you be prepared to access the equity in your home	🗌 Yes 🔲 No	🗌 Yes 🔲 No
Do you plan on downsizing your principal residence on retiring?	🗌 Yes 🔲 No	🗌 Yes 🔲 No

Debt considerations

□ Out of scope

Debt	Client 1	Client 2
Do you fully understand the features of your existing debt products (eg home loan, investment loan)?	☐ Yes ☐ No ☐ Not sure ☐ N/A, explain why:	☐ Yes ☐ No ☐ Not sure ☐ N/A, explain why:
How comfortable are you with your levels of debt and the amount you spend servicing these debts?	 Could have more debt Comfortable with existing levels Want to reduce Not sure N/A, explain why: 	 Could have more debt Comfortable with existing levels Want to reduce Not sure N/A, explain why:
At what age would you like to be debt free?	 As soon as possible By age No hurry Unsure N/A, explain why: 	 As soon as possible By age No hurry https://www.usesimalitation.com N/A, explain why:

Additional information		

Personal risk insurance considerations

Out of scope

Risk	Client 1	Client 2
Do you fully understand the cover and features of your existing insurance policies?	☐ Yes ☐ No ☐ Not sure ☐ N/A, explain why:	☐ Yes ☐ No ☐ Not sure ☐ N/A, explain why:
Are you comfortable that you and your family would be financially secure in the event of your death, disablement or illness?	☐ Yes ☐ No ☐ Not sure	☐ Yes ☐ No ☐ Not sure
Do you have a preference for any particular insurer?	No Yes, provide details:	No Yes, provide details:
Would you be available to attend medical examinations if required to obtain insurance cover?	□ Yes □ No	□ Yes □ No
Do you have a budget for the cost of insurance premiums?	No Yes, provide details:	No Yes, provide details:
What assets would be important for you to retain in the event of death, disablement or illness?		
If you are a business owner, would your business be in a position to continue operation or be sold (without loss of value) in the event of your death, disablement or illness?	☐ Yes ☐ No ☐ Not sure ☐ N/A, explain why:	☐ Yes ☐ No ☐ Not sure ☐ N/A, explain why:

Income protection preferences

	Client 1	Client 2
How long could you go without your regular income?	 ☐ 30 days ☐ 60 days ☐ 90 days ☐ 6 months ☐ 12 months Explain why: 	□ 30 days □ 60 days □ 90 days □ 6 months □ 12 months Explain why:
	2 years 5 years To age 65 To age 70 Explain why:	2 years 5 years To age 65 To age 70 Explain why:

Additional information		

Insurance product features and benefits that are important to you

Out of scope

	Clie	nt 1	Client 2		Why is this feature or benefit	
Feature / benefit	Important	Not important	Important	Not important	very important to you?	
Ability to fund insurance premiums from super balance (super only)						
Ability to choose underwriting at time of application or at time of claim						
Access to stepped or level premiums						
Access to cover that keeps pace with inflation						
Access to comprehensive cover which covers a wide range of medical conditions						
Access to cover that only increases with cost of living (instead of cost of living and age)						
Access to a policy that allows all covers to be held with the same insurance provider						
Ability to link cover held inside and outside super						
Life cover features / benef	its					
Ability to link life cover to other covers						
Other:						
TPD / trauma cover features / benefits						
Ability to reinstate life cover after TPD claim						
Ability to reinstate life cover after trauma claim						
Ability to reinstate trauma cover after making a claim						
Access to both 'any' and 'own' occupation definitions						
Other:						
Income protection cover fe	atures / be	nefits				
Ability to cover employer SG contributions as part of insured monthly benefit						
Access to both 'indemnity' and 'agreed' value definitions						
Other:						

Estate planning & structuring considerations

□ Out of scope

Estate planning & structuring	Client 1	Client 2
Are you comfortable that appropriate provisions have been made in your Will for dependants?	☐ Yes ☐ No ☐ N/A, explain why:	☐ Yes ☐ No ☐ N/A, explain why:
Are you comfortable with what happens to the following assets in the event of your death?		
Superannuation and Insurance proceeds	☐ Yes ☐ No ☐ N/A, explain why:	☐ Yes ☐ No ☐ N/A, explain why:
Company or trust ownership	☐ Yes ☐ No ☐ N/A, explain why:	☐ Yes ☐ No ☐ N/A, explain why:
Business ownership	☐ Yes ☐ No ☐ N/A, explain why:	☐ Yes ☐ No ☐ N/A, explain why:
Do you have concerns about potential bankruptcy or divorce?	Yes No	Yes No
Do you have concerns about a family member who has family issues or is unable to manage their own financial affairs?	🗌 Yes 🔲 No	🗌 Yes 🔲 No
Are you aware of any individuals who may contest your Will?	🗌 Yes 🔲 No	🗌 Yes 🔲 No
Would you be interested in splitting income to other family members to reduce the families overall tax liability?	☐ Yes ☐ No ☐ N/A, explain why:	☐ Yes ☐ No ☐ N/A, explain why:

Additional information	

Client declarations and consents

Personal and financial profile declaration

- I/We declare that the information provided in the Fact Find is complete and accurate.
- I/We understand that it will form the basis of any Statement of Advice that will be delivered by RI Advice Group Pty Ltd (RI Advice Group) to achieve my/our financial needs and objectives as detailed in this document.
- I/We understand the warnings provided to me/us in relation to the areas in which I/we have chosen not to receive any advice.

Risk profile declaration (strike through if not applicable)

- I/We declare that I/we have discussed the results of my/our risk profile questionnaire with my/our adviser.
- I/We declare that I/we have read the relevant risk profile description and agree to and understand the final agreed risk profile(s).

Provision of FSG declaration

• I/We declare that I/we have received a copy of the Financial Services Guide (**FSG**) and its contents have been explained to me by the financial adviser.

Privacy declaration

- I/We declare that I/we have read the Privacy statement in the FSG.
- I/We understand that unless I/we consent to the collection, use and disclosure of my/our personal information as outlined in the Privacy statement in the FSG, RI Advice Group will not be able to deliver the relevant financial planning and advice services or manage my/our investment portfolio.

Consent to electronic communications

- I/We understand that, unless I/we choose to opt-out, statements, notices and disclosure documents may be sent to me/us electronically, including via email, CD-ROM, USB and other file storage devices and internet hyperlinks (Statements of Advice and Records of Advice will never be sent as internet hyperlinks).
- I/We understand that electronic delivery means paper documents may not be provided.
- I/We confirm that I/we have the ability to access, save and store electronic documents.
- I/We understand that RI Advice Group will not accept liability for any loss or damage arising from potential viruses associated with electronic communications.
- I/We will notify you directly if I/we choose to opt-out of electronic communications or if my/our preferred email address(es) change.

Tick here if you wish to opt-out of electronic communications.

Consent to receive marketing material

- I/We consent to RI Advice Group sending me/us information about its services from time to time.
- I/We will notify you directly if I/we choose not to receive further information.

Tick here if you wish to opt-out of receiving marketing material.

Consent to third party referrals

- I/We consent to RI Advice Group providing my/our name, contact details and other personal information to third parties for referring me/us for services relating to my financial plan.
- **Tick here** if you do not consent to your personal information being provided to third parties.

Client declarations and consents (continued)

Consent to collection of information from third parties

• I/We consent to the collection of information by RI Advice Group from any relevant third party such as the Australian Taxation Office, Centrelink, Department of Veterans' Affairs, fund managers, my/our solicitor, my/our accountant, etc, for the purpose of providing me/us with financial advice.

Consent to retention and use of Tax File Number(s)

I/we agree to the collection and retention of my Tax File Number (TFN) by my/our RI Advice Group Authorised Representative and RI Advice Group. I/we understand that my/our TFN will be used in connection with providing me/us with financial product and strategy recommendations and only in accordance with legislative requirements (e.g., relevant taxation and superannuation laws). I/we understand that my/our TFN may be provided to financial institutions (e.g. life insurance companies or fund managers) or Government bodies (e.g. the Australian Taxation Office or Centrelink) if required and authorised by law. I/we understand that it is not an offence if I/we choose not to provide my/our TFN but providing it has advantages, including that, other than the tax that may ordinarily apply, I/we will not pay more tax than I/we need to. I/we understand my/our TFN will be stored and treated as confidential and that reasonable steps will be taken to prevent the loss, disclosure and/or misuse of my/our TFN by third parties. I/we understand that reasonable steps will be taken to destroy or permanently de-identify my/our TFN when it is no longer needed for an authorised purpose.

Client 1 name		Tax File Number (client 1)	
Client 2 name		Tax File Number (client 2)	
Client signature			
Client 1 name	Signed	Date	
Client 2 name	Signed	Date	
Adviser declaration			

I declare that the client(s) has/have been provided with a copy of the Financial Services Guide (FSG) before advisory services were provided and its contents have been explained to the client(s).

Financial Adviser name

Signed

Date

Existing client declaration

Confirmation of currency of information

I/We confirm that previous details collected in this Fact Find remain unchanged or that previous details collected in this Fact Find have been adjusted to reflect my/our personal and financial circumstances including my/our investor risk profile (if applicable).

Date	Client 1 signature	Client 2 signature

Additional information

Adviser notes

Letter of engagement

We would like to thank you for providing us with the opportunity to discuss your personal and financial situation with you.

As outlined in our meeting, there are a number of steps involved in providing financial advice. The next steps we will take as part of this process include:

- gathering any outstanding information required to form a complete view of your situation including liaising with third parties as required;
- analysing your situation;
- formulating our advice solutions including strategy, services and portfolio recommendations; and
- preparation and presentation of your Statement of Advice that documents our key recommendations.

The extent of our analysis and the recommendations provided to you will be based on our understanding of:

- your personal and financial profile; and
- your needs and objectives and the agreed scope of advice.

By signing this 'Letter of engagement' you will authorise us to begin the advice process and agree to pay the initial fees as indicated under the section 'Fee for preparation'.

Whilst preparing our recommendations, if matters arise that require further information, we will contact you.

Fee for preparation

The fee to prepare your recommendation is \$_____ (inclusive of GST). This fee is due and payable ______.

Please note, the fee outlined above, as well as any other fees or remuneration that we will receive, will be clearly set out in the Statement of Advice.

Client declaration

- I/We agree to the fee shown above.
- I/We understand the areas for which I/we have sought advice and accept that my/our financial adviser will proceed with the preparation of a Statement of Advice in respect of these areas.
- I/We understand and agree that should I/we decide not to proceed with recommendations made in the Statement of Advice that I/we will still be required to pay the above fee for the preparation of the Statement of Advice.

Client 1 name	Signed	Date
Client 2 name	Signed	Date

Adviser notes

Authority to provide information

Full name

Date of birth

Address

Contact number

I authorise my Financial Adviser, or their employee (as nominated below), who is a representative of RI Advice Group Pty Ltd (RI Advice Group), to request and receive any information in relation to the following products held by me.

Member number (if known)

Please accept a photocopy of this letter as authority, as the original will remain with RI Advice Group.

Client name	Signed	Date	
Financial Adviser name	Signed	Date	
Financial Adviser address			
Nominated employee name 1		RI Advice Group Pty Ltd ABN 23 001 774 125 AFSL No. 238429 Level 3, 30 Hickson Road, Millers Point NSW 2000	
Nominated employee name 2		Phone: 1800 738 473	

Adviser note: if more than one provider is listed above, for privacy purposes, you are required to photocopy the fully completed form and redact, using a dark marker, any provider details not relevant to the one being sent through.

Authority to provide information

Full name

Date of birth

Address

Contact number

I authorise my Financial Adviser, or their employee (as nominated below), who is a representative of RI Advice Group Pty Ltd (RI Advice Group), to request and receive any information in relation to the following products held by me.

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Please accept a photocopy of this letter as authority, as the original will remain with RI Advice Group.

Client name	Signed	Date	
Financial Adviser name	Signed	Date	
Financial Adviser address			
Nominated employee name 1		RI Advice Group Pty Ltd ABN 23 001 774 125 AFSL No. 238429 Level 3, 30 Hickson Road, Millers Point NSW 2000	
Nominated employee name 2		Phone: 1800 738 473	

Adviser note: if more than one provider is listed above, for privacy purposes, you are required to photocopy the fully completed form and redact, using a dark marker, any provider details not relevant to the one being sent through.